



# Important Shipment Update

We're excited that Eurofins is continuing to expand its U.S. laboratory presence by adding clinical centers of excellence. As part of this expansion, Boston Heart will partner with Ascend Clinical (<https://aclab.com>) to transition our clinical chemistry and hematology testing to Ascend Clinical's state-of-the-art automated analyzers. As a result of this transition, there will be a few changes you need to be aware of, particularly regarding the way you send venous samples to Boston Heart.

## What Is Changing

**Venous samples will be sent to Sunnyvale California for initial processing beginning on 5/3/2025.**

## What You Are Receiving

This shipment contains new shipping labels for sending venous samples to Sunnyvale California for any kits you may have in stock that do not have the Sunnyvale return shipping address on them.

## How To Use The New Labels

Please place the new label directly over the old label on the side of your Boston Heart shipping boxes.

## When To Use The New Labels

Please start using the new labels on venous samples collected 5/3/2025 and beyond.

## Where To Use The New Labels

These labels should be used on all venous blood collection kits including the small, large, patient access kits.

*\*The labels should not be used on any other kit type such as Dried Blood Spot, Fecal, Buccal Swab or Saliva*

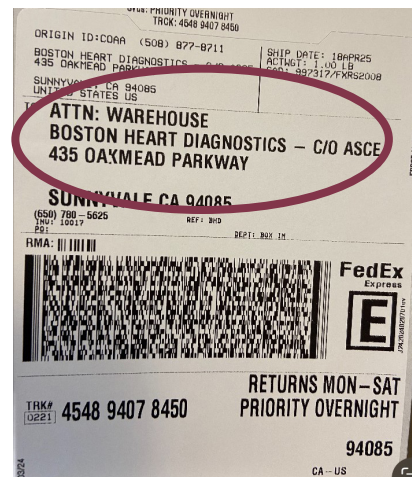
## Need More Labels Or Have Additional Questions

Please contact Customer Care at 877.425.1252 or [customer care@bostonheart.eurofinsus.com](mailto:customer care@bostonheart.eurofinsus.com)

## Old Venous Collection Shipping Label



## New Venous Collection Shipping Label



Boston Heart Diagnostics, 200 Crossing Blvd, Framingham, MA 01702